

**2026 Core Mission Grant
Executive Summary
Blue Committee Finalist**

1. Organization Name: Cherry Hill Free Clinic

2. Organization website: cherryhillfreeclinic.org

3. County where organization headquartered: Camden County

4. County(ies) being served by proposed project: Camden, Burlington, Gloucester and Cumberland

5. Organization Mission and Vision Statement: The mission of the Cherry Hill Free Clinic is to provide free primary and specialty care to the uninsured and underinsured, and our vision is to end suffering due to a lack of access to healthcare services. Over 60 volunteer physicians and 70 nonclinical volunteers give their time to staff the clinic and provide quality healthcare for the uninsured. Health equity is the cornerstone of our mission.

6. Organization's Current Annual Operating Budget 2026: \$890,343

7. Proposed Project Name: Clinic Connect: Expanding Access

8. Proposed Project Summary: Cherry Hill Free Clinic (CHFC) is experiencing a surge in need from uninsured neighbors. We expect to reach 5,500 patients in 2026 and are receiving over 1,200 calls each week. CHFC proposes an enhancement to our front office capacity, modernizing it so that patients can access service more easily by phone, text or web chat and avoid delays in their need for care. This will result in faster and better patient outcomes and reduced stress for staff. Dedicated administrative support will help patients in the process.

ClinicConnect will use Voice AI (Artificial intelligence) to provide the supportive answers that our patients need through a fast and reliable process and will do so in the language of their choice. Patients will receive timely responses to medical questions and appointment needs all on a 24/7 basis. ClinicConnect will allow CHFC to manage current volume, plan for additional patient growth, and prevent staff burnout allowing existing personnel to perform more advanced tasks. Patient satisfaction will increase through this stress-free solution.